Welcome to the Federation of State Physician Health Programs

NEW MEMBER GUIDEBOOK

An illustrated guide to getting the most out of our interactive and self-service website



Welcome to the Federation of State Physician Health Programs (FSPHP) where our mission is to support physician health programs in improving the health of medical professionals, thereby contributing to quality patient care.

As a member of FSPHP, you are part of a community of Physician Health Program professionals across North America including some international members dedicated to the health of physicians and health care professionals. FSPHP members have access to exclusive networking, resources, collaboration opportunities and education tailored to the needs of Physician Health Program staff and initiatives. Here are some of those resources:

<u>Committees</u> - FSPHP relies on volunteers to serve on its committees to promote the missions and objectives of the organization, and with over 20 active committees, members are sure to find a committee that interests them.

Resources page - The Resources tab contains links to the following helpful pages: Featured Articles & Podcasts; Research about PHPs and Health Professionals; Resources on Health Professional Well-Being; Guidelines, Policies and Position Statements; and information on the FSPHP Newsletter. The Resources tab is updated regularly to contain the latest information and links.

Physician Health News - Each issue of the FSPHP biannual newsletter, *Physician Health News*, includes updates from state physician health programs, articles, and notices of interest to the physician health community as well as information on future FSPHP events. This newsletter is available online, at the Annual Education Conference, and is emailed to all FSPHP members.

Events Page - It is here that you can learn more about all FSPHP events including Regional Membership Meetings, the Annual Education Conference & Business Meeting, State PHP Events, and other national organization events that may be of interest to you.

<u>State Program Pages</u> - See the complete list of member State Physician Health Programs and their detailed program pages.

Donate - Learn how you can support FSPHP and ensure that FSPHP continues to implement new initiatives, upholds an environment of fellowship and networking, establishes best practices and assists PHPs in their quest to protect the public.

Benefits of Membership – FSPHP members have access to exclusive networking, resources, collaboration opportunities and education tailored to the needs of Physician Health Program staff and initiatives.

 Should you need any assistance or have any questions or comments about your membership or benefits, please feel free to contact us at savage@fsphp.org

 Sincerely,

 Scott L. Hambleton, MD, DFASAM
 Linda Bresnahan, MS

 FSPHP President
 Executive Director

FEDERATION OF

Who's Who at FSPHP - Staff



Linda Bresnahan, MS Executive Director Email: <u>lbresnahan@fsphp.org</u>



Tanya Roof, CMP, CASE Meeting and Event Planning Director Email: <u>ssavage@fsphp.org</u>



Sandra Savage Membership Services Manager Email: <u>ssavage@fsphp.org</u>



Who's Who at FSPHP – Board of Directors

Board Member Role: With duties and responsibilities acting on behalf of FSPHP as a director and fiscal agent for the FSPHP, lead and manage the goals and activities of the of each strategic workgroup by communicating the strategic mission, objectives and activities of the FSPHP strategic plan to FSPHP committees involved in that strategic goal.



Scott L. Hambleton, MD, DFASAM FSPHP President

Dr. Hambleton is a 1994 graduate of the University of Tennessee School Of Medicine. He completed the University of Florida Addiction Medicine Fellowship at Pine Grove Behavioral Health in Hattiesburg, Mississippi in 2007. Dr. Hambleton has served as President of the Mississippi Chapter of the American Society of Addiction Medicine and now serves as the President of the Federation of State Physician Health Programs. <u>Click here</u> for Dr. Hambleton's complete biography.

<u>Click here</u> to see the complete FSPHP Board of Directors.



Who's Who at FSPHP – Committees

FSPHP Committee Member Role: FSPHP relies on its committee members to represent membership interests, and to assist with FSPHP strategic goals. Committee membership shall, except as otherwise provided in the FSPHP <u>Bylaws</u>, be appointed by the President with the approval of the Board. Written reports by committee chairs shall be required at the annual membership meeting. Special Committees, subcommittees, or task forces, may be appointed by the President with the approval of the Board providing they are not in conflict with the FSPHP <u>Bylaws</u>. The duties and scope of responsibilities of any such body shall be defined in writing by the President with Board approval.

This is your organization! FSPHP relies on member volunteers, such as yourself, to help the Federation be what its members envision. You may wish to speak to a committee chair to discuss your interest first. FSPHP committees vary in size, activity and current projects. Find a committee and commitment that are right for you! <u>Click here</u> to see the Committee Rosters and to learn how to become involved.



Membership Has Its Privileges www.fsphp.org

- Our website is powered by MemberClicks.
- Our website offers many self-service and exclusive benefits that only FSPHP members can take advantage of.
- To ensure only Members receive these benefits, these areas of our site require a valid log in.
- The pages in this guide will teach you how to log in and update your information, as well as take advantage of as many benefits as possible.
- The more you update and personalize your membership, the more value you will receive from FSPHP.



Membership Has Its Privileges www.fsphp.org

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						Upcoming Events
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© Copyright 2018 Federation of St	ate Physician Health Programs					
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If you forgot your password, don't worry! Click '*Retrieve Username' or 'Reset Password'* and enter the email address associated with your profile. You will then be emailed a link to reset your password.

(HINT: you might want to try your email address as your username.) Note: To receive the link via email, the email address you enter must be the email address in your membership profile.



Exclusive Member Portal Resources

- Member Directory
- My Profile and My Community
- E-list Guidelines and Instructions
- New Members & New Member Guidebook
- Event Calendar
- PHP Guidelines
- MAT Resources for FSPHP Members
- Member Library
- PHPs and the Media
- Past FSPHP Meeting Materials
- PHP Responses to COVID-19
- Power of Partnerships PHP Webinar



FSPHP <u>Member Portal</u> What Can I Do Here?

- View your profile and update as needed
- View/Pay Invoices
- Access the Member Directory
- View Upcoming Events
- Access to Social Community Features including E-lists and Committees
- View any members only content on this website
- Interact and connect with other members





Your FSPHP Profile

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If you hover over the words '**My Profile**', you can make additional changes to your profile.

In this area you can:

- Upload or change your profile picture that shows on the Member Directory
- Edit your privacy settings
- Change your password
- Manage how we contact you
- View past emails we have sent to you
- View a list of all your invoices
- View all forms that you have submitted



Your FSPHP Profile

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- The fields in your profile show you what information FSPHP has for your in our database. Please fill in any blanks so that we can know you as well as possible.
- Information here can be used on your Directory listings or for communications we send out.
- Make sure to click **SAVE** at the end of the process.



Message History

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The Message History area will show you all of the emails the organization has sent to your personal inbox. If you ever delete an email, there is a full record kept in this area of your profile. Simply click on the subject line to open the body of the email.

Having a hard time receiving emails? Whitelist our email address. <u>Click here to see</u> <u>how.</u>



View Your Invoices



 Under 'My Profile' you have the ability to display your invoices.

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This area will show you
past paid invoices and
open invoices that you are
able to pay.
To open any of these
invoices, simply click on
the Invoice ID to view the
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Pay Your Invoices

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Once you have clicked on the Invoice ID, you have the option to pay an open invoice or download an invoice.

Paying an Invoice: Paying an invoice couldn't be easier. Simply click on the button at the bottom 'Pay Now'. Our payment area will come up for you to enter your card and billing information.



Member Directory



Our Member Directory can be valuable in connecting you with other members. To update what displays for your profile in the directory listing, please edit your profile that was provided in the earlier steps.



E-Lists

Your membership includes access to our two exclusive E-lists where you can connect with other FSPHP members and exchange information. The **FSPHP**-**ALL-MEMBERS E-list** is available to all FSPHP membership classes, and the **STATE-PHP-MEMBERS E-list** is limited to State PHP membership classes.

FSPHP members do not need to do anything to join the E-lists and are automatically enrolled in the appropriate E-list(s) when they join FSPHP. This valuable member benefit is where you can ask questions and seek advice from your industry peers.



E-List Groups

FSPHP-ALL-MEMBERS@fsphp.memberclicks.net E-list:

The **FSPHP-ALL-MEMBERS@fsphp.memberclicks.net** E-list is available to ALL FSPHP MEMBERSHIP CATEGORIES. This includes **State**, **Associate**, **International**, **Honorary**, **Individual**, **Organizational** and **Industry Partner Individual** members of FSPHP. This group is best used for exchanging information of interest to all those interested in professional and/or physician health including those members not affiliated with a PHP. Examples of information to share include articles, educational conference information, research studies and current news in the field.

STATE-PHP-MEMBERS@fsphp.memberclicks.net E-list:

The **STATE-PHP-MEMBERS@fsphp.memberclicks.net** E-list group is limited to State PHP membership categories including **State**, **Associate**, **Honorary** and **International** members. This E-list does not include FSPHP members that are not affiliated with a PHP such as *Individual*, *Organization*, or *Industry Partner Individual* members. This group is best used for messages related to PHP guidelines, PHP practices and the work of PHPs.



E-Lists – Getting Started

E-lists allow you to distribute messages to all members subscribing to the list with a simple email to the list address.

- ✓ Communicate with the membership through a single email.
- ✓ Manage your subscription and preferences through your member profile.

To get started:

- Log into your profile.
- In the My Features tab, click E-Lists.
- Make sure you are subscribed to the list.
- Make note of the list address. (Add is as a contact in your personal inbox)
- Click Edit to control your preferences.
- Click the list name to see and search previous posts.

To start participating:

- (From your profile) Click 'Post a New Message'
- (From your personal Email Inbox) Send an email to the list address using the email address that is listed in your profile.



Manage Your E-List Subscriptions & Preferences

- <u>Click here</u> to log-in to the FSPHP Member Portal and click on either **My Profile** or **My Community**.
- Then, in the **My Features** tab, click **E-lists**.
- In the shaded **E-list Name** grid, you will see the E-list(s) that you are subscribed to.
- The Subscribed and Email Delivery features will be turned ON. In order to remain part of the E-list(s) and to continue to receive messages from your group(s), please leave these settings ON.
 - If you would like to remain a participant in your E-list(s) but do not want messages sent to your email inbox, leave Subscribed in the ON position and change Email Delivery to the OFF position. You will no longer receive E-list messages in your email inbox, but you will be able to access these messages by clicking on the E-list and then going to the Messages tab.





Sending an E-List Message

You can send E-list message two ways:

- Directly via the email address that is contained in your FSPHP Member Profile.
- Post a message to your E-list group via MemberClicks when you log into your Member Profile.

Sending a message directly via email:

- Messages sent from your email account must be sent from the same email address you have in your FSPHP Member Profile. Messages sent from an email account that does not match the email address in your FSPHP Member Profile will be rejected by MemberClicks and will not be sent to the E-list group. (Go to **My Profile** check the email address in your FSPHP Member Profile.)
- When you are ready to send a message to the E-list, simply enter the complete email address of the E-list group in the TO field of your outgoing message just as you would any other email message. <u>Please be sure that your email contains an email signature with your name, title and</u> <u>organization.</u>

Sending a message via MemberClicks:

- Log-in to your FSPHP Member Profile and click on your E-list via the **My Features** tab (see above for instructions). Once in your E-list, go to the **Messages** tab and click Post a **New Message**.
- When sending E-list messages via MemberClicks, please be sure to insert your name, title and organization at the bottom of your message.

You will have the ability to include attachments either way you send your message.



Replying to an E-List Message & Accessing Past Messages

REPLYING TO A MESSAGE

To reply to an E-list email message, just click reply, type your message, and send. *All members* of the that E-list will receive your message.

ACCESSING PAST MESSAGES

- You can easily view past messages for your E-list(s).
- Log-in to the FSPHP Member Portal and click on My Profile.
 In the My Features tab, click E-lists.
- •Click on the E-list you would like to access, then click on the **Messages** tab to view past messages.





E-List Members

STATE PHYSICS	Federation of State Physician Health Programs						ember Logout (Search our site
Home	About	State Programs	Membership	Events	Resources	Donate	Member Por	tal PHP Participant Storie
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You can view the list of members that are in your E-list(s).

- Log-in to the FSPHP
 Member Portal and
 click on My
 Profile (see above
 for instructions).
- In the My Features tab, click Elists.
- Click on the E-list you would like to access, then click on the Members tab to the list of members in the E-list group



<u>FSPHP Membership Education</u> Advancing the Health of Physicians

- FSPHP's hallmark event is our Annual Education Conference which typically occurs in April or May.
- FSPHP hosts exclusive regional member meetings twice a year. These meetings are either virtual or in-person and provide a unique opportunity to network, share best practices, and engage with your colleagues in the field.
- <u>Click here</u> for information about past FSPHP Annual Education Conferences.

