



Ulliance is very pleased to announce that we have been re-awarded the Health Professional Recovery Program (HPRP) RFP. The new contract is a three-year contract from 11/1/2017 – 10/31/2020 with two, one-year extensions. We are honored that the State of Michigan and the Department of Licensing and Regulatory Affairs has chosen Ulliance to continue managing the HPRP.

Over the past five years, Ulliance has provided a high-quality, ethical and professional program for the State and the healthcare profession community. We have dedicated ourselves to rebuilding the program from the *ground up* and have created the foundation for a program we strive to make *best-in-class* as we moved forward.

While the last five years have had their challenges, we could not have accomplished anything without the support of our HPRP paneled provider and evaluator network. We want to thank each of you for enduring these challenges with us. We are grateful to those of you who were there at the beginning for your patience and understanding and we are aware some of the changes we made placed an extra burden on you. We also want to thank those who wrote letters of support for our continued management of the HPRP. Your comments about the integrity and commitment to excellence we brought to the program was invaluable.

We also want to thank the staff of the HPRP for their genuine desire to support healthcare professionals in recovery while adhering to the highest level of professional boundaries. We have received many letters from healthcare professionals who thanked their intake and case managers for never wavering in their support and accountability, even when the professional fought participation out of fear of losing their addiction. Nonetheless, many believed their careers and lives were saved by the HPRP staff.

A core component of an effective monitoring program is drug testing. FirstSource has been an effective and valuable partner to the HPRP. Dr. James Ferguson and Susan O'Brien with the FirstSource team have provided *state of the art* technology and expert consultation to the Program. Their willingness to work with Ulliance to develop testing panels that balance effectiveness with cost containment have saved participants thousands of dollars while simultaneously ensuring detection of drug use. We are immensely appreciative of their focus on customer service and adherence to the highest standards of quality and professionalism in their field.

We especially want to thank Dr. Carl Christensen and the late Dr. Pat Gibbons as our medical consultants for their expansive knowledge of addiction, the addicted professional, and the HPRP. Their contributions to the clinical team review meetings have been the basis for an exceptional clinical team environment. We have all benefited from their expertise and dedication.

We are excited to begin managing the HPRP under the new contract and have many plans for continued improvement of the Program. We are looking forward to working with all connected to the Program in a collaborative and professional relationship in the years ahead.

Thank you in advance for your continued support of Ulliance and our management of the HPRP.

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